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HIGH SIERRA AHEC



Improving Health Care Statewide

NRS 449.103 has established landmark standards for anti-discrimination in health care, requiring implementation, completion, and maintenance of annual cultural competency training for medical facilities, facilities for the dependent, and other facilities.

Nevada Cultural Competency Training is designed not only to meet these requirements, but leave a lasting impression on providers; strengthening equitable and accessible care delivery statewide.

This course is approved by the Department of Health and Human Services (DHHS) and The Bureau of Health Care Quality and Compliance (HCQC). It is provided to medical facility employees annually and new employees within 30 days of hire or start of contract. Providers and facilities will have the opportunity to renew their training credentials through our training program

Training Overview

Nevada Cultural Competency Training focuses on improving cultural awareness, inclusivity, and quality care delivery through a robust, holistic experience. Our training features:

- Interactive, comprehensive, and engaging content, inclusive of varied pertinent topics of cultural competency.
- Knowledgeable public health professional instructors.
- Pre and Post-evaluations for continuous training improvement.
- Access to invaluable resources towards bolstering individual and organizational cultural competency, during and after completion of the training.

The Presentation

Nevada Cultural Competency training aims to improve provider understanding of how to address health inequities and barriers to care through mitigation of personal barriers and best practice approach through the following topics:

- Cultural Awareness
- Explicit & Implicit Bias
- Indirect Discrimination
- Identity & Intersectionality
- Social Determinants of Health
- Race & Ethnicity
- Religion & Spirituality
- Refugees & Immigrants
- Gender Bias

- Gender Identity
- LGBTQIA+ & SGM
- Age
- Disability
- Person First Language
- Microaggressions
- Best Practices
- Cultural Humility



The Presentation

Length and Delivery Modality

• The training is 9 hours in length and designed to be taught in-person or through online meeting/webinar platforms.

Interactive Components

• Video presentations, activities, polling, and reflection prompts across training content.

Course instructors are knowledgeable and experienced public health advocates of Cultural Competency that meet all requirements set forth by the State Board of Health.

Nevada Cultural Competency Workbook

Workbook Components

- Activities Give rise to interactivity and engagement within training topics.
- **Discussions** Allow for peer-to-peer involvement and perspective taking.
- **Reflection Prompts** Elicit reflection upon personal experiences and views of providers.
- Anonymous Polling Prompts Allow for real-time input and visualization of trainee thoughts on varied topics.
- Key Point and Care Application Markers Establish key concepts and prompt application towards care delivery improvement and importance.



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NVCC Train-the-Trainer

Nevada Cultural Competency (NVCC) Train-the-Trainer is an immersive program that goes beyond content familiarity. Through insightful discussions, engaging key speakers, and experiential activities, our Trainthe-Trainer program participants are not only provided the tools to train on the NVCC content, but are encouraged to become advocates for cultural humility in their own organizations.

Additionally, our Train-the-Trainer program facilitates an invaluable opportunity for participants to establish this advocacy at an organizational level, creating a comprehensive Action Plan towards diversity and inclusion initiatives and practices far beyond program participation.

The Diversity Initiative Newsletter

The Nevada Cultural Competency Diversity Initiative Newsletter features:

- Upcoming training opportunities and events.
- Resources aimed at continued improvement of cultural awareness and humility.
- Content focused on best practices of cultural competency.
- Sent to past and present trainees on a quarterly basis



Questions?

NEVADA CULTURAL COMPETENCY Accept Change | Welcome Diversity Thank you!

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